A SYSTEM AND METHOD FOR ENABLING COMMUNICATION BETWEEN A WEB BROWSER AND A SOFTWARE AGENT INFRASTRUCTURE

Abstract

A script engine (18) for providing a communication channel between an internet browser (10) and a software agent based system (16). The script engine (18) is configured to receive a request from an internet browser page for data or functionality available from a software agent (16) and transmit the request to the agent (16). Once the agent (16) has processed the request, a response is sent to the script agent (18), which receives and transmits it to the browser (10) in a format that can be recognized thereby. If the response received from the agent (16) is in a suitable format it is passed directly to the browser (10) by the script engine (18). Otherwise, the script engine (18) translates the response or causes translation thereof before sending the response to the browser (10).